



## Patient Newsletter February 2012

### **SAD NEWS**

We recently received the sad news of the death of our colleague, Kay Lee. Kay has been a popular and valued member of our Health Visitor team for the last year. She will be sadly missed and our thoughts are with her family and friends

### **Patient Participation Group**

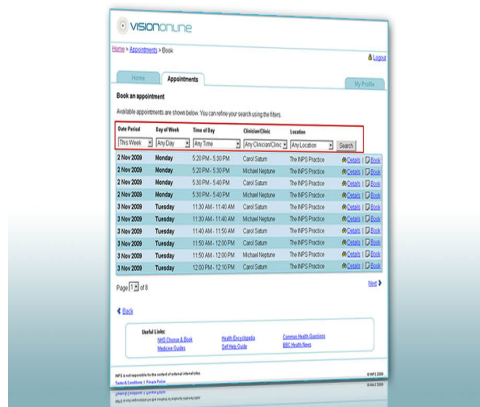
The practice held their second successful patient forum meeting on 9<sup>th</sup> February 2012. The forum members are slowly growing but we still require a diverse practice population to voice their ideas and opinions. Our aim is to have a wide representation of our practice population, who will be able to take into account the needs of all our patients. Meeting minutes are available in reception for your perusal.



Should you be interested in joining the PPG please do not hesitate to contact Mrs Claire Atkinson (Administration Lead) on 0191 242 7068

We look forward to hearing from you.

## Online Appointment System



As you may be aware the practice has been experiencing problems with our vision on line booking system. We wish to apologies for the inconvenience this has caused and thank you for your patience. We are happy to inform, the issues have now been resolved and would encourage you to use the system once again

## Have you had your flu injection?



The surgery is still running their 2011 – 2012 flu campaign If you are 65 or over or you have specific conditions such as heart problems, diabetes, chest, liver or kidney problems or you are currently pregnant, then the flu vaccination is advised for you. Don't miss out; book an appointment with one of our nurses now!